



Dean Lander, Head of Repair Sector Services at Thatcham Research

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BSI appoints Thatcham Research's Head of Repair Sector Services as Chair of automotive standards committee

The British Standards Institution (BSI) has appointed Dean Lander, Head of Repair Sector Services at Thatcham Research, as Chair of its committee on Automotive Services (SVS/20).

The Committee oversees the ongoing maintenance of BS 10125, the British Standard which specifies the best approach to conducting consistently safe, high quality repairs on accident damaged vehicles.

On behalf of the UK National Standards Body (NSB), Lander will help lead the Committee for the preparation of all British Standards in the field of automotive services.

Commenting on his appointment, he said: “I am excited to help steer the standard through a time when repair is being so affected by technological change, both on vehicles and in repair processes. With ADAS, connectivity and electrification of the drivetrain becoming an ever presence on the latest volume cars, BS 10125 must keep pace with the impacts on safe repair processes.

“Having been engaged since the development of BSI’s PAS 125 and its evolution to BS10125, I am proud to have been nominated to chair the SVS/20 Committee.”

Man, Method, Machine & Material

He continues, “The four cornerstones on which the standard was built; Man, Method, Machine & Material, are all being affected by technological changes.

“The committee and I will be working to ensure that the BS 10125 standard remains effective in assuring safe repair with an immediate focus on skills and proof of current competence of technicians.”

The SVS/20 committee develops standards for the services offered by providers in the automotive industry, including vehicle damage repair, garage services, and aftermarket engine and part supply. The aim is to give providers, business purchasers and consumers criteria for making informed decisions.

Piera Johnson, Lead Programme Manager at BSI, commented: “We are delighted to announce Dean Lander as the new Chair of SVS/20. Dean brings to the role many years’ experience of the sector and fully recognises the important role played by standards as drivers of performance. I very much look forward to supporting and working with Dean as Chair.”

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About Thatcham Research

Thatcham Research is the independent voice of automotive safety, security & repair, advising motorists, insurers and vehicle manufacturers to help reduce accident frequency, severity and costs and to realise the vision of 'Safer cars, fewer crashes', while driving standards in vehicle security.

As well as its world leading crash and track research, Thatcham Research develops repair methods amongst a number of other products and services within the collision repair industry for insurers, motor manufacturers, equipment manufacturers and suppliers.

In addition, Thatcham Research has administered the Association of British Insurer's (ABI) Group Rating system for the past 50 years. Group Rating is an advisory system intended to provide insurers with the relative risk of private cars and light commercial vehicles.

A founder member of the international Research Council for Automobile Repairs (RCAR), Thatcham Research has also been a member of the European New Car Assessment Programme (Euro NCAP) since 2004.

About BSI

BSI is the business improvement company that enables organisations to turn standards of best practice into habits of excellence. For over a century BSI has championed what good looks like and driven best practice in organisations around the world. Working with 84,000 clients across 193 countries, it is a truly international business with skills and experience across a number of sectors including aerospace, automotive, built environment, food, and healthcare. Through its expertise in Standards Development and Knowledge Solutions, Assurance, Regulatory Services and Professional Services, BSI improves business performance to help clients grow sustainably, manage risk and ultimately be more resilient. To learn more visit:

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