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Thatcham Times and Parts Data Empowering Malaysian Crash Repair

An agreement between Thatcham Research and the MRC (the Kuala Lumpur based Motordata Research Consortium) is set to ensure the Malaysian crash repair industry has access to the latest comprehensive vehicle repair data from Thatcham Research.

Under the new agreement, Thatcham will provide the MRC with access to their new Plaza IT system, paving the way for the Malaysian repair industry to receive state-of-the-art vehicle specific repair times and parts data for the most popular vehicles available. This comprises over 50% of the Malaysian vehicle car parc. The Plaza system also provides the MRC with the intelligent

platform to continue its partnership with regional car manufacturers to develop vehicle specific repair times for the Malaysian motor industry.

Steve Miller, recently appointed CEO of the MRC, said “The new agreement will bring great benefits. Introducing the new Thatcham data into the MRC means that we will now be able to produce our data much more efficiently and accurately for the benefit of the industry. Our new 5 year commitment to PIAM and Bank Negara is also to build our own Malaysian vehicle repair times, and by using Plaza, the MRC can now deliver on this promise for our local vehicles in the market.”

“Since 1999, the MRC has been given the challenge of improving and standardising the vehicle repair industry throughout the whole of Malaysia, and I am very happy to have reached an agreement with Thatcham Research, whereby the MRC can leverage the experience and expertise that Thatcham already has in this industry. The MRC looks forward to continuing to develop this relationship further during the course of the agreement”.

Thatcham’s Strategy Director, Neale Phillips commented, “We are delighted to renew and broaden our long standing relationship with the MRC and thus provide improved repair data and systems into Malaysia. This builds on our 10 year relationship and also enables us to contribute our latest systems and repair research, to the benefit of both insurers and bodyshops in Malaysia.”

Thatcham Research is the independent voice of automotive safety & repair, advising motorists, insurers and vehicle manufacturers to help reduce accident frequency, severity and costs and to realise the vision of ‘Safer cars, fewer crashes’.

As well as its world leading crash and track research, Thatcham tests and accredits crash repair parts, vehicle repair technicians, and a number of other products and services within the collision repair industry for insurers, motor manufacturers, equipment manufacturers and suppliers.

A founder member of the international Research Council for Automobile

Repairs (RCAR), Thatcham has also been a member of the European New Car Assessment Programme (Euro NCAP) since 2004.

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